

**Youth Services Case Manager**– Are you a team player and have experience working with youth? If so, perhaps This is the place for you.

With an ever passionate and dedicated team of diverse professionals, our client strives to create a welcoming environment for all, working to empower the most vulnerable. For more than 100 years, we have worked to meet our clients where they are by providing wraparound services to help those seeking to overcome educational, cultural, economic, and language barriers. A non-profit 501(c)(3), offers adult education, language learning, job training, employment services, citizenship and immigration services, refugee resettlement, clothing and household needs, and more.

**Youth Services Case Manager** will provide a range of comprehensive support services for unaccompanied minors (and their sponsors) referred for Home Studies or Post-Release Services, and refugee youth resettled in Rhode Island. The Case manager will focus on the areas of medical, immigration legal support, youth support and development, and school enrollment/integration that adheres to a trauma-informed, supportive case management care model. The Case manager will provide services in-school, after-school, and out-of-school adherent to best practice of case management model, will ensure clients receive all appropriate services and referrals, and timely submission of all required documentation according to case type within and external to the company.

**The candidate should have the following:**

- ✓ Minimum of a Bachelor's Degree required
- ✓ Subject matter expertise/experience in specific content areas, at least one year of case management experience.
- ✓ **Bi-lingual in Spanish and English a requirement, additional languages are a plus.**
- ✓ Demonstrated experience working with children and/or families, especially within the immigrant community.
- ✓ Familiarity with and ability to navigate community social services and government services.
- ✓ Strong interpersonal and rapport building skills.
- ✓ Motivational Interviewing skills- Supervisor documented observation.
- ✓ Ability to independently identify problems and develop solutions.
- ✓ Ability to communication with and work with diverse populations/cultures
- ✓ Ability to work within specific deadlines and deliver accurate and high-quality work;
- ✓ Ability to be flexible; handle stress and pressure
- ✓ Hold a valid driver's license,

**Why should you apply?**

- Range of professional opportunities in a growing organization
- Generous employer-paid health & dental benefits
- Generous paid vacation, sick days, and personal leave in addition to 13 paid holidays
- 403b retirement plan with employer contribution and life insurance
- Full-Time 37.5 hours per week